

## Claim Wizard Pro Update Instructions

### Checking that files are closed:

- start the Claim Wizard, go to File > Check that files are closed.

If they are closed, make a note of the folder where the Wizard is installed, then close the Wizard and continue below.

If they are not, someone else is using the program. You need to get them to close it before you can start the update.

You cannot go ahead until files are closed and you close your own Wizard.

### Download and install the update:

Go to [www.biotronic.com.au](http://www.biotronic.com.au), select Download > Update

Click on the Claim Wizard Pro Update file link (the second one from the top)

- When requested what action to take, select Save the file and save it to your desktop

- Once the file is downloaded, there will be a new Setup icon on your desktop

- Double-click on the Setup icon. to run the installer and follow instructions

- Install the update in the location you wrote down earlier

- Once the install is completed, run the Wizard. It will re-index its files and start.

- if all is fine, you can now delete the update file from your desktop.

- Read the content of the What's new file in Help > Whats new

If you experience difficulties during the update process, call Francois on 02 9592 4603